

**Irwindale Chamber of Commerce**

*presents...*

# Barcelona & Madrid

November 13 - 20, 2011



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**8 Days • 8 Meals: 6 Breakfasts • 2 Dinners**



**COLLETTE**  
VACATIONS



## Barcelona & Madrid

**Highlights...** Barcelona • Las Ramblas • La Sagrada Familia • Parc Guell • Madrid  
Prado Museum • Paseo Castellano • Gran Via • Plaza de Espana

Per Person Chamber Member Rates: **Double \$2,049**; Single \$2,349; Triple \$2,019\* (*see terms*)

Per Person Non- Chamber Member Rates: **Double \$2,149**; Single \$2,449; Triple \$2,119\* (*see terms*)

**Included in Price:**

Air Taxes and Fees/Surcharges of \$150 (subject to increase until paid in full), Hotel Transfers, Round Trip Air from Los Angeles Intl Airport

**Not included in price:**

Cancellation Waiver and Insurance of \$175 per person

**Day 1: Sunday, November 13, 2011**  
**Overnight Flight**

**Day 2: Monday, November 14, 2011**  
**Arrive Barcelona, Spain - Tour Begins**

Welcome to Barcelona, Spain's second largest city and capital of the Catalunya province. Barcelona is a major economic center and is recognized as a global city because of its importance in finance, commerce, media, entertainment, arts and international trade. Tonight, enjoy a welcome dinner. *Today dinner will be included.*

**Day 3: Tuesday, November 15, 2011**  
**Barcelona**

Get an in-depth look at Barcelona, one of the most vibrant and lively cities in Spain! **Your locally guided tour showcases Las Ramblas Boulevard, the most famous in Barcelona, dotted with bird and flower stalls.** Also see Columbus Monument; Parc Montjuic; Antonio Gaudi's UNESCO World Heritage sites including "La Sagrada Familia," Parc Guell, Bartlo House and the unconventional Casa Mila building. This afternoon continue to explore colorful Barcelona on your own. *Today breakfast will be included.*

**Day 4: Wednesday, November 16, 2011**  
**Barcelona**

Today is at leisure for you to independently explore the sights and sounds of this

beautiful city. Barcelona has a great number of museums which cover different areas and eras that you may wish to explore. The National Museum of Art of Catalonia possesses a well-known collection of Romanesque art. The Fundació Joan Miró, Picasso Museum and Fundació Antoni Tàpies hold important collections of these world-renowned artists. If you like, take a leisurely stroll on Las Ramblas Boulevard or explore the buildings and alleyways of the city's historic gothic quarter. *Today breakfast will be included.*

**Day 5: Thursday, November 17, 2011**  
**Barcelona - Madrid**

After a leisurely breakfast, your Tour Manager provides a brief introduction on the origin and history of the Spanish language. Next, travel the modern highways and picturesque landscapes of Catalunya and Castilla Leon to Madrid, Spain's capital and largest city with a population of 3.5 million people. While Madrid possesses a modern infrastructure, it has preserved the look and feel of many of its historic neighborhoods and streets. *Today breakfast will be included.*

**Day 6: Friday, November 18, 2011**  
**Madrid - Prado Museum**

During a locally guided tour of Madrid's historic center, see the Puerta del Sol and Plaza Mayor, where events have been held since the 17th century. You will also see

beautiful Paseo Castellano, Gran Via and Plaza de Espana. **Next, a guided tour of the Prado Museum, open since 1819, provides you with an historical and cultural perspective of this magnificent museum that boasts the world's finest collection of art by masters such as Velazquez and Goya.** Later you will have the opportunity to interact with the locals to learn how business is conducted in Spain. The remainder of the day is at leisure for you to explore the huge Royal Palace or the Royal Theatre with its restored 1850 Opera House. The Reina Sofia and the Thyssen-Bornemisza museums are also very popular with visitors. *Today breakfast will be included.*



**Day 7: Saturday, November 19, 2011  
Madrid**

Today is at leisure for you to relax and explore fascinating Madrid, “the city that never sleeps.” If it interests you, an optional excursion is available to visit Toledo, a UNESCO site and the capital of medieval Spain until 1560. A comprehensive tour highlights the magnificent Gothic cathedral

and the 13th century synagogue, a testament to Toledo’s Jewish heritage. Also stop in the Church of Santo Tome to view El Greco’s masterpiece painting, The Burial of Count Orgaz. This evening join your fellow travelers for a farewell dinner celebrating the end of a wonderful trip. *Today breakfast and dinner will be included.*

**Day 8: Sunday, November 20, 2011  
Madrid - Tour Ends**

Return home with vivid memories of two of Europe’s most beautiful and exciting cities with old, rich and diverse cultural heritages. *Today breakfast will be included.*

**YOUR ITINERARY AT A GLANCE**

Day	1	Overnight Flight
Day	2 - 4	Hotel Regencia Colon, Barcelona
Day	5 - 7	Melia Galgos Hotel, Madrid

On some dates alternate hotels may be used.

**Please Note:**

Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

To complete your vacation, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of purchasing these transfers. Please note that all transfers will leave at pre-scheduled times.

Included breakfasts are buffet breakfasts.

Single accommodations are limited and are available on a first come, first served basis.

Hotel check-in on your day of arrival is 3:00 PM. Rooms may not be available prior to that time.

Space is limited and will be handled on a first come, first served basis, so book early!

This tour includes moderate physical activity. The itinerary blends some longer days with shorter days and more leisure time. Walking tours, as well as walking slightly longer distances, up stairs or on uneven walking surfaces should be expected.

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**For more information contact**

**Lisa Bailey • Irwindale Chamber of Commerce • (626) 960-6606**

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## IMPORTANT RESERVATION INFORMATION

### IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit [www.travel.state.gov](http://www.travel.state.gov) for the U.S. State Department for the latest details about passports and visa requirements.

**IMPORTANT:** We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

\*Airline Fuel Surcharges: Our air inclusive vacations are priced including airline fuel surcharges. These fuel surcharges are assessed by the airlines and are subject to increase without notice. Government taxes and fees are additional.

Taxes and Fees: Government and Other Authority Taxes and Fees are not included in base fare but are included in the tax amount listed: September 11th Security Fee up to \$10.00, Passenger Facility Charge (PFCs) of up to \$18 per passenger, Federal Domestic Flight Segment Fee of up to \$3.50 USD applies per passenger, per segment, US or International Departure and Arrival Fees. In order to better serve you, once you complete the booking process your invoice will display your vacation land package, base airfare, fuel surcharge and all taxes and fees as separate line items. Airfares are subject to change. Seats are limited and may not be available on every flight or departure date.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

**Cancellation Charges for this tour:** After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. For Oberammergau: Non-refundable deposit will be retained. A cancellation fee of 75% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will

be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

**Consumer Protection Plans:** Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**

**Responsibilities:** Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because Collette does not maintain control or operate the personnel, equipment, or operations of the suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents; (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers; or (3) any wrongful, willful or negligent act of or omission on the part of any other party not under the supervision and control of Collette. Additionally, Collette waives any and all liability for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, acts of God, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette deems it necessary for the comfort, convenience, or the safety of the tour. Collette reserves the right to withdraw any tour at any time. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Collette does not accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the passenger at all times. Passengers may be photographed for the promotional purposes of Collette. Payment of the deposit to Collette constitutes acceptance of these terms and conditions. Passenger agrees that any dispute concerning, relating, or referring to the contract, the brochure or any literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Explorations and Smithsonian Journeys Travel Adventures are brands of Collette Travel Services Inc., a Rhode Island based corporation.



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

First deposit of \$250 per person due upon reservation. \*Reservations are made on a first come, first serve basis.

Reservations made after the seat reduction date of 6/14/2011 are based upon availability.

Final payment due by 9/14/2011.

**Make checks payable to:** Collette Vacations  
**For Reservations Contact:** Irwindale Chamber of Commerce (626) 960-6606  
Attn: Lisa Bailey  
16102 Arrow Hwy  
Irwindale, CA 91706-2082



Please select one of the following gifts per person:  Travel Bag  Toiletry Bag  Plant a Tree  Go-Green Bag

**Please Print Your Name Exactly As It Appears On Your Government Issued Travel Document (Passport or Drivers License):**

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) Middle Name Or Initial, if applicable, as it appears on your government issued ID (Jr., Sr.)

Nickname (as you may prefer to be addressed): \_\_\_\_\_

**Rooming With:**

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) Middle Name Or Initial, if applicable, as it appears on your government issued ID (Jr., Sr.)

Nickname (as your guest may prefer to be addressed): \_\_\_\_\_

Your Address: \_\_\_\_\_ Email Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_ Cell: ( ) \_\_\_\_\_

Passport Number: \_\_\_\_\_ Date of Issuance: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

City, State, Country of Issuance: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ City, State, Country of Birth: \_\_\_\_\_

Gender:  Male  Female Citizenship: \_\_\_\_\_

**Emergency**

**Contact Name:** \_\_\_\_\_ Telephone: ( ) \_\_\_\_\_ Relationship: \_\_\_\_\_

I wish to purchase cancellation waiver and insurance at \$175 per person:  Yes  No (Payment due with first deposit.)

Please note: If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations (see brochure for details)

Deposit Amount: \$ \_\_\_\_\_ Waiver/Insurance Amount: \$ \_\_\_\_\_ Total amount enclosed: \$ \_\_\_\_\_

Please advise your departure airport for this tour: \_\_\_\_\_

Air Seat Request  Aisle  Window (Collette Vacations cannot guarantee your preference)

If you have not purchased air through Collette Vacations and wish to purchase transfers, you must transfer at our pre-scheduled times.

Room Accommodations:  Smoking  Non-Smoking (Collette Vacations cannot guarantee your preference)

\*Triple rooms are normally a standard double room with 2 beds. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payments toward your group reservation.

If paying by credit card, please complete the attached authorization form.

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[www.ColletteVacations.com](http://www.ColletteVacations.com)

Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional payment, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable up to 6/14/2011**. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from a passenger's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the passenger who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling passenger will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.





BOOKING NUMBER: 426393  
DEPARTURE DATE: November 13, 2011

TOUR: Barcelona & Madrid  
GROUP NAME: Irwindale Chamber of Commerce

### Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

*Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

#### Barcelona

##### **Barcelona By Night with Dinner at the Port**

**\$90 USD**

While in Barcelona, tantalize your taste buds with Mediterranean cuisine at one of Barcelona's waterfront restaurants, Moncho's. You will enjoy a wonderful three course meal of typical local dishes while enjoying a glass of regional wine. Famous for its seafood and local cuisine, Moncho's will surely be a highlight for anyone traveling to Barcelona. After your delicious dinner, enjoy a panoramic evening tour of Antonio Gaudi's La Sagrada Familia, Casa Batllo and Casa Mila followed by a drive around the famous Las Ramblas...see the city's historic Columbus Monument, Plaza D'Espanya and the ever-fashionable Diagonal Avenue, Barcelona's own "5th Avenue!" This experience will certainly be a wonderful addition to your time in cultural Barcelona! Private transportation and dinner is included. *Duration: Approximately 3 hours.* Please note a minimum of 15 passengers is required. Transportation is not included.

#### Montserrat

**\$75 USD**



A leisurely drive through picturesque villages brings you to majestic Montserrat Mountain, soaring 4,320 feet above sea level. A local guide will lead you on a tour exploring the area's most important sights. While here, stroll the grounds of the 8th century monastery and see its famous Romanesque sculpture of the "Black Virgin," patron saint of Catalonia. This is also the site of many pilgrimages and where Christopher Columbus brought natives to pay homage. Private local guide is included. *Duration: Approximately 5 hours.* Please note a minimum of 15 passengers is required. Transportation is included.

#### Madrid

##### **Madrid By Night with "Tapas Dinner"**

**\$90 USD**



Madrid is a city that never sleeps and a trip to Spain would not be complete without experiencing a "tapas dinner" followed by viewing Madrid's major sights and avenues illuminated at night. Your evening begins with a delightful dinner at Restaurante Las Cuevas Del Duque. Located directly across from Duke of Alba's palace, this restaurant remains extremely popular with the locals due to its old style ambience and wonderful local cuisine. Enjoy unlimited Spanish wine while dining on a wide variety of delicious Spanish "tapas" specialties. After dinner, enjoy a short walk to nearby Plaza de'España, known for its statue dedicated to Cervantes, author of Don Quijote de la Mancha. Later, you travel by coach viewing the Royal Palace, the illuminated buildings along Gran Via, Paseo Castellano and Velazquez Avenue. In addition, marvel at the beautiful Poseidon and Cibeles Fountains and Plaza Colon. *Duration: Approximately 3 hours.* Please note a minimum of 15 passengers is required. Transportation is included.

#### Toledo

**\$80 USD**

The ancient, medieval city of Toledo, is a UNESCO WORLD HERITAGE city with more than 100 monuments. This former capital of Spain (until 1560) has always been regarded as the city of three cultures (Christian, Jew and Islamic). Toledo offers one of the most genuine collections of architecture in Spain: Arabian, Jewish, Mudejar, Gothic, Renaissance and Baroque. You'll discover a glorious city filled with amazing medieval architecture. Join a local expert on a walking tour into the past along Toledo's cobblestone alleyways, exploring the historic city center, one of the largest in Spain. See the magnificent gothic Cathedral and the 13th century Synagogue, a testament to Toledo's Jewish heritage. A highlight of any visit to Toledo is seeing the famous paintings by the 16th-century master, El Greco. Toledo was the setting for many of El Greco's artworks, and a tour highlight is a stop at the Church of Santo Tome to view El Greco's masterpiece painting, The Burial of Count Orgaz. Private transportation, local guide and entrance fees are included. *Duration: Approximately 5 hours.* Please note a minimum of 20 passengers is required. Transportation is included.



**COLLETTE**  
VACATIONS

**180 Middle Street  
Pawtucket, RI 02860  
Phone: 1-877-760-7463 Fax: 1-401-727-9014**

BOOKING NUMBER: 426393  
DEPARTURE DATE: November 13, 2011

TOUR: Barcelona & Madrid  
GROUP NAME: Irwindale Chamber of Commerce

**Prepaid Options**

Simply check the space provided for the options you would like to purchase and we will include it in your tour documents.

*Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

Name of Passenger:

Salutation: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)  
(Please submit a separate form for each Passenger.)

✓	<b>Option</b>	<b>Price Per Person</b>
<input type="checkbox"/>	<b>Barcelona By Night with Dinner at the Port</b>	<b>\$90.00 USD</b>
<input type="checkbox"/>	<b>Montserrat</b>	<b>\$75.00 USD</b>
<input type="checkbox"/>	<b>Madrid By Night with "Tapas Dinner"</b>	<b>\$90.00 USD</b>
<input type="checkbox"/>	<b>Toledo</b>	<b>\$80.00 USD</b>

Please make checks payable  
to Collette Vacations and  
send to:

Collette Vacations  
Attn: Accounts Receivable  
162 Middle Street  
Pawtucket  
RI, 02860  
Fax: 1-401-727-9014